

TIMBERCREEK®

hardwood flooring

WARRANTIES IN COMMERCIAL INSTALLATIONS

PRE-INSTALLATION WARRANTY

Timbercreek warrants that this product is free of defects and exceeds industry standards. Your installer should carefully inspect each plank before installation. Any uncut planks that appear to have defects should not be installed and can be returned to the original place of purchase to be replaced at no cost to you.

Wood is a natural product, containing natural variations in color, tone and grain. We do not warrant against natural variations in color within the floor or variations between samples and the installed floor.

STRUCTURAL WARRANTY

We warrant that this product is free from defects in lamination and milling and will remain free of these defects for a full three years. In the unlikely event of delaminating, warping, cupping or buckling of the product because of manufacturing defects, Timbercreek will replace or repair the defective flooring pieces at no cost to you.

FINISH SYSTEM

Timbercreek Hardwood has a three year light commercial wear warranty. The surface wear must be readily visible (approximately 10% of the installed floor). Surface wear must not have occurred as a result of incorrect maintenance or accident such as damage caused by scratching, impact or cutting. Gloss reduction is not considered surface wear. Should there be a possibility of standing water on the floor or if the installation has more than light commercial traffic, it is recommended that you apply 3 coats of a commercially rated, non-slip urethane such as BonaKemi Traffic immediately after the installation.

MOISTURE WARRANTY

The installation and application must be in full compliance with all Timbercreek Hardwood's installation instructions and adhesive application instructions.

ENVIRONMENTAL WARRANTY

All components of the Timbercreek products are chosen for their responsible environmental impact. Wood is the only natural, renewable resource. All woods are from professionally managed "sustained yield" forests. All glue used within the Timbercreek flooring product are MR LFE "E1" standard. The Perma-Finish finish does not release any harmful solvents, formaldehyde or heavy metals. This flooring product does not harm the environment throughout its complete life cycle from production through disposal. Timbercreek is the ideal floor covering for allergy sensitive people.

EXCLUSIONS

These warranties are exclusive to the original purchaser of Timbercreek Hardwood products and may not be assigned or transferred. Exclusions include negligence, exposure to extreme heat, dryness or water saturation, damage arising from subflooring, plumbing breakage or leakage and similar catastrophes, and failures arising as a result of hydrostatic pressure. There is no warranty against indentation caused by Heels, pebbles, improper wheel casters, sand or other sharp or abrasive objects or furniture. In the event there is a claim against this warranty, Timbercreek Hardwood will pay for one replacement of the portion of the installation that is defective. This includes all reasonable materials and labor.

The manufacturer excludes and will not pay consequential or incidental damages under this warranty. Repair, refinish or replacement of flooring material is the sole remedy. This warranty does not include the cost of labor if the flooring is installed by other than professional installers. It does not apply to any products designated or sold as B-grade which is sold "as is." There are no other warranties, including merchantability or fitness for a particular purpose, expressed or implied other than those listed within this warranty. This warranty will not be deemed to have failed its essential purpose while the manufacturer is willing to repair or replace defective goods. Some states do not allow the exclusion or limitation of incidental or consequential damages and therefore, this exclusion may not apply. This warranty gives you specific legal rights which may vary from state to state.

WARRANTY SERVICE

To obtain service under this warranty, contact your dealer.

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